

Dispute Resolution Policy

Any and all disputes arising out of or in connection with these Terms and Conditions, including any question regarding its existence, validity or termination shall be settled using the way arranged by YBIS in the first instance. If the Student and the school cannot settle a dispute using the way arranged by the school, the Student and the school may refer the dispute to the CPE Mediation-Arbitration Scheme.

All disputes and the resolution of such disputes (whether conducted through mediation, arbitration or otherwise) shall be strictly confidential between the parties.

For details: <https://www.cpe.gov.sg/student-services/dispute-resolution>